1   providing an account for each said calling party,

2   wherein said account comprises calling

3   entitlements;

4   initiating a communication connection by said

5   calling party from a calling terminal,

6   wherein said initiating comprises a

7   communication request by said calling party;

8   identifying said calling party;

9   analyzing said communication request to determine

10   parameters; and

11   comparing said parameters to said entitlements to

12   determine whether said calling party is

13   entitled to a communication between said

14   called party and said calling party.

15

16   3.   A method according to claim 2, wherein said method

17   further comprises the step of:

18   establishing said communication based on said

19   comparing.

20

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1   4.   A method according to claim 2, wherein said method

2   further comprises the steps of:

3   placing said calling party on hold;

4   establishing communication with said called

5   party;

6   calculating a rate to charge said called party

7   for said communication;

8   announcing said rate to said called party;

9   prompting said called party for acceptance or

10   refusal of said rate;

11   receiving a response from said called party; and

12   establishing communication between said calling

13   party and said called party based on said

14   response.

15

16   5.   A method according to claim 2, wherein said comparing

17   comprises the step of:

18   determining whether said calling party has an

19   active account;

20   wherein said communication is denied if said

21   determining returns a negative result.

22

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-3-

6.   A method according to claim 2, wherein said comparing

comprises the steps of:

identifying said calling terminal; and

determining whether said calling party is

entitled to use said calling terminal;

wherein said communication is denied if said

determining returns a negative result.

7.   A method according to claim 3, wherein said

establishing comprises the steps of:

initiating a second communication connection; and

bridging said communication connection with said

second communication connection.

8.   A method according to claim 2, wherein said

establishing comprises the steps of:

placing said calling party on hold;

initiating connection with said called party;

detecting completion of said connection;

providing identification of said calling party to

said called party;

prompting said called party for acceptance or

refusal of communication with said calling

party; and

receiving a response from said called party to

said prompting;

wherein said response determines whether said calling

party and said called party are connected.

9.   A method according to claim 2, wherein said method

further comprises the step of:

providing said called party with an option to

prohibit any future calls from said calling

party.

10.   A method according to claim 2, wherein said method

further comprises the step of:

providing said called party with an option to

prohibit future calls from the location of

said calling party.

11.   A method according to claim 2, wherein said method

further comprises the step of:

replaying a call origination message to said

called party.

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1   12. A method according to claim 2, wherein said account

2   contains data representative of telephone numbers.

3

4   13. A method according to claim 2, wherein said account

5   contains data representative of personal identities.

6

7   14. A method according to claim 3, wherein said account

8   contains data indicating whether to record said

9   communication by said calling party.

10

11   15. A method according to claim 3, wherein said account

12   contains data indicating whether to record said

13   communication to said called party.

14

15   16. A method according to claim 3, wherein said account

16   contains data indicating whether to monitor said

17   communication by said calling party.

18

19   17. A method according to claim 3, wherein said account

20   contains data indicating whether to monitor said calling

21   party terminal.

22

23

18.   A method according to claim 3, wherein said account contains data indicating whether to monitor said communication to predetermined telephone numbers.

19.   A method according to claim 3, wherein said account contains data indicating whether to monitor said communication to said called party.

20.   A method according to claim 3, wherein said account contains data indicating called parties to whom communications should be not recorded.

21.   A method according to claim 3, wherein said method further comprises the step of:

     providing administrative control to initiate

        recording of said communication.

22.   A method according to claim 3, wherein said method further comprises the step of:

     providing administrative control to initiate

        administrative monitoring of said

        communication.

23. A method according to claim 3, wherein said method further comprises the step of:

provideng administrative control to terminate said communication.

24. A method according to claim 3, wherein said method further comprises the step of:

monitoring said communication for fraud detection events.

25. A method according to claim 2, wherein said method further comprises the step of:

providing calling party classes, said classes determining levels of entitlement;

wherein said communication request is selectively granted or denied based on the class of said calling party.

26. A method according to claim 3, wherein said method further comprises the step of:

storing in said account data representative of said communication.

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1   27. A method according to claim 3, wherein said method

2   further comprises the step of:

3   storing keywords in said account.

4

5   28. A method according to claim 27, wherein said method

     further comprises the step of:

             monitoring said communication for said keywords.

8

9   29. A method according to claim 3, wherein said

     identifying comprises biometric voice verification.

12   30. A method according to claim 29 wherein said biometric

13   voice verification occurs continuously during said

14   communication.

15

16   31. A method according to claim 29, wherein said biometric

17   voice verification comprises the steps of:

18   digitizing a first sample of said calling party;

19   storing said first sample;

20   digitizing a second sample of said calling party

21   from said communication;

22   storing said second sample; and

23   comparing said first sample to said second sample

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for verifying identification of said calling

party.

32. A method according to claim 29, wherein said biometric

voice verification comprises the steps of:

digitizing a first sample of said called party;

storing said first sample;

identifying said called party;

digitizing a second sample of said called party

from said communication;

storing said second sample; and

comparing said first sample to said second sample

second sample for verifying identification

of said called party.

33. A method according to claim 28, wherein said biometric

voice verification comprises the steps of:

identifying said called party;

digitizing a first sample of said calling party;

storing said first sample;

digitizing a second sample of said called party;

storing said second sample;

digitizing a third sample of said communication;

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storing said third sample; and

comparing said first sample and said second

sample to said third sample.

34. A method according to claim 33, wherein said

comparing detects unauthorized parties to said

communication.

35. A method of managing institutional telephone activity

between a calling party and a called party, wherein said

method comprises the steps of:

provicing a plurality of calling terminals, a

plurality of telephone lines, an

administrative database, an administrative

interface, wherein said database comprises

an individual account for each calling party

and wherein each said account provides

individual entitlements to each said calling

party;

placing a communication request from one of said

calling terminals by said calling party to a

called party, wherein said placing comprises

the step of entering numeric data into one

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of said calling terminals;

accepting said communication request;

identifying said calling party;

analyzing said communication request to determine

parameters;

comparing said parameters with said entitlements;

and

conditionally establishing communication between

said called party and said calling party.

36. A method according to claim 35, wherein said method
further comprises the steps of:

providing a digital recording buffer and a

digital mass storage device;

monitoring said system for active calls; and

recording said active calls in said buffer.

37. A method according to claim 36, wherein said recording
is continuous.